

Lending Agreement

Chapter 1: General Provisions

Article 1 (Application of Clause)

1. The lender (heretofore referred to as “the company”), by setting this agreement {heretofore referred to as “the terms”} will be the one to lend the rental vehicle (heretofore referred to as the “rental car”) and the borrower will be the one to receive it.
For matters for which there are no defined terms, general laws, regulations, and practices will be assumed.
2. The company will adapt to specific conditions as long as they are not contrary to regulations, laws, administrative provisions and general practices. In the case of a special agreement, it will take precedence over the general terms.

Chapter 2: Reservations

Article 2 (Applying for a reservation)

1. When the borrower borrows a rental car, upon agreeing to the company’s terms and fees, will chose the type of car(however, the color of the vehicle cannot be specified) as well as the place, duration, return and beginning date, whether a child seat will be installed, and other conditions of borrowing by reservation (heretofore referred to as “borrowing conditions”). However, a borrower who does not have a Japanese driver's license can book the car by adding the option 'Safe Pack'. The company also responds to reservations by phone and email, but is not responsible for cases where the conditions differ from that of the reservation.
2. The company will respond to the conditions of the borrower within available rental cars. The borrower will, excepting special cases determined by the company, pay the reservation fee according to company standards.

Article 3 (Change of Reservation)

When the borrower makes changes to the conditions outlined in Article 1 before binding the Rental Car Lending Agreement (heretofore referred ot as the lending agreement), he or she must obtain the company’s permission/

Article 4 (Cancellation of reservation, etc.)

1. The borrower may cancel the reservation with the consent of the company unless you booked with a Non-cancelable rate plan
2. Excluding specific cases recognized by the company, the reservation will be cancelled when the borrower has not completed the reservation procedures within one hour of the prescribed time.
3. In the case according with the previous two paragraphs, the borrower will immediately pay a cancellation fee designated by the company, and when this fee is paid, the company will return the received application fee to the borrower.
4. According to the company's circumstances, when the reservation is canceled, or when the lending contract has not been entered into, the company shall return the received application fee.
5. In the case of accident, theft, non-return, recall, natural disasters, or other circumstances out of the control of the borrower or company, and the lending contract has not been entered into, the reservation shall be cancelled.
6. Excluding cases determined in these terms, it is assumed that the company and borrower shall not make claims to each other when the lending contract has not yet been entered into.
7. When a reason for lending being made impossible is the responsibility of the company, Article 4 Paragraph 4 of this chapter may be applied, and Paragraph 5 of this article when the responsibility does not lie with the company.

Article 5 (Alternative Car)

1. If we can not lend a rental car corresponding to the condition of the vehicle type reserved by the Borrower (hereinafter referred to as "Condition"), we will immediately notify the Borrower to that effect.
2. In the case referred to in the preceding paragraph, if we can rent a car other than the reservation condition, we will lend an alternative car rental with the same borrowing conditions as the reservation time, except for the conditions not met. When the rental fee of the substitute rental car is higher than the rental fee of the reserved car class, it is based on the rental fee of the reserved car model, and when the rental fee is lower than the rental fee of the reserved car class, It is based on rental car model rental fee.
3. If we are unable to lend rental cars other than the reservation condition in the case of paragraph 1, the reservation shall be canceled. In that case, the Company shall return the reservation deposit received to the borrower, and we are not responsible for the damage caused to the borrower due to the cancellation of the reservation.

Article 6 (Disclaimer)

Except in cases set forth in Article 4, the borrower and company shall not make any claims to each other when the reservation is cancelled or the lending contract is not entered into.

Article 7 (Execution of the reservation)

1. The borrower may apply for a reservation through a travel agency that deals with reservation business or mobile company (heretofore referred to as the "acting agent") on behalf of the company.
2. Borrowers who apply through an acting agent according to the above terms shall only be able to apply for changes of terms or cancellations through the appropriate acting agent, and must obtain permission from the company through the acting agent.
3. Chapter 3 Leasing

Article 8 (Binding the leasing contract)

1. The lending agreement shall be bound by the borrower making explicit the borrowing terms specified in Chapter 2 Paragraph 1 of these terms, and the company making explicit the rates of the lending conditions. However, cases where the borrower or driver meets the conditions of Article 9 Paragraph 1 or Article 11 Paragraph 1 are excluded.
2. When the lending agreement is bound, the borrower shall pay the leasing fee determined by the company in Article 1 Paragraph 1.
3. The company, on the basis of the Ministry of Land, Infrastructure and Transport, to print the name of the driver, the type of his or her license of proof of license number, and address on the leasing agreement according to Article 14 Paragraph 1, or attach a copy of the driver's driver's license, will request the driver determined by the borrower's (heretofore referred to as "driver") license or a copy of the license. In this case, the borrower will present either one's own license when oneself is the driver, or the license of the driver when the borrower and driver are different.
4. The company, upon the binding of the lending contract, will request some form of identification other than the driver's license and copies of all forms submitted.
5. The company, upon the binding of the lending contract, may request the cell phone number or other form of communication of the borrower or driver.
6. The company, upon the binding of the lending agreement, may request payment according to cash, credit card, or some other form of payment.

Article 9 (Rejection of the binding of the lending contract)

1. When any of the following items applies to the borrower or driver, the lending agreement will not be bound.
 - (1) When the borrower is does not have the necessary driver's license, or is not able to submit the necessary driver's license or its copy.
 - (2) When the borrower is determined to be under the influence of alcohol

- (3) When the borrower is recognized as addicted to narcotics, stimulants, paint thinner, etc.
 - (4) When children under the age of six are allowed to ride without a child seat.
 - (5) When the borrower is a member of a violent organization, or takes illegal violent action.
 - (6) Upon the usage of any violent words, conduct of any violent acts or behaviors, or upon any unreasonable requests
 - (7) Upon violation to any of our rules or regulations
 - (8) And in addition, upon coming across any other issues not approved of by company policy
2. The company can reject the binding of the lending agreement when any of the following apply to the borrower or driver.
 - (1) When the driver designated at the time of the reservation differs from the driver at the time of binding of the contract.
 - (2) When the borrower does not comply with the demands of Article 8 Sections 4 to 6.
 - (3) When the borrower has a history of not paying other necessary lending or other fees to the company.
 - (4) When the borrower has a history of the items listed in Article 17
 - (5) When the borrower has a history of not being deemed appropriate for car insurance.
 - (6) When there is no car which can be loaned
 - (7) When the borrower does not meet any other conditions of the company.
 3. When the conditions of the above two paragraphs apply and the reservation has already been made, the reservation shall be cancelled and the borrower will immediately pay the cancellation fees. In addition, the company shall return the received application fee once the cancellation fee has been received,

Article 10 (Establishing the lending contract, etc.)

1. The lending contract shall be valid once the borrower has paid the lending fees to the company and the company has lent the rental car to the borrower. In that case, the received reservation fee shall be applied to the lending fee.
2. The delivery of the preceding paragraph comes from the clause at our company specifies the location where the borrowing takes place in article 2 paragraph 1 stating that at the starting date of the borrowing.

Article 11 (Lending fee)

1. The lending fee, and shall be a total of the following fees, and the company will make clear all funds and calculations in the fee chart.
 - (1) Basic rate
 - (2) Equipment usage fee
 - (3) Vehicle acquisition fee
 - (4) Other predetermined fees
2. The basic charge is the fee that the company submits to the District Transportation Bureaus (Kobe Transportation Bureau for Hyogo Prefecture and Okinawa General Bureau for Okinawa Prefecture.) Furthermore, if the lending fees are revised after the reservation has been completed according to these terms, the fee applied to the reservation shall be treated as the lending fee.

Article 12 (Change of borrowing conditions)

1. The borrower must obtain the permission of the company to alter the borrowing conditions after the binding of the lending contract.
2. The company may not permit the changes mentioned in the last section if there would be any obstruction to the lending process.

Article 13 (Inspection, maintenance, and confirmation)

1. The company shall undertake inspections determined by the Road Transport Vehicle Law Article 47 (daily inspection and maintenance) and Article 48 (regular inspection and maintenance) and lend cars that are properly maintained.

2. The borrower or driver shall confirm that the rental car is properly maintained and inspected according to the last section and the company's inspection points by inspecting the appearance of the car, and that the rental car meets all other lending conditions.
3. The company shall immediately apply maintenance should any lack of maintenance be discovered in the rental car.
4. The borrower or driver shall take responsibility in equipping necessary child seats, and the company will hold no responsibility for equipping child seats.

Article 14 (Delivery of lending card, carrying items, etc.)

1. At the time of delivery of the rental car, the company will hand over the lending card determined by the District Transport Bureau Chief.
2. The borrower, during the time after receiving the rental car and until it is returned to the company (hereinafter referred to as "in use"), must carry the lending card which has been issued.
3. If the borrower or driver loses the lending card, he or she shall immediately notify the company and follow the company's instructions.
4. The borrower or driver shall return the lending card at the same time as the rental car to the company.

Chapter 4 Use

Article 15 (Management responsibility)

The borrower or driver shall take full responsibility as the manager and maintainer of the vehicle while in use. However, if the borrower or driver is under the age of 21, the borrower or the driver can not drive the rental car.

Article 16 (Daily inspections)

The borrower or driver shall perform the inspection as set forth in 2 of Article 47 (daily inspection and maintenance) and perform the necessary maintenance while the vehicle is in use.

Article 17 (Prohibited acts)

The borrower or driver must not take the following actions during use.

- (1) Performing delivery or other similar business with the rental car without the permission of the company and delivery laws.
- (2) Using the rental car for anything other than the uses prescribed by the company, or allowing anyone other than the driver appearing on the lending card in Article 14 to drive.
- (3) Subleasing the rental car, offering it as collateral, or any other acts which obstruct the rights of the company.
- (4) Forging or altering the rental car's vehicle registration number or vehicle number, or modifying or altering the condition of the rental car.
- (5) Subjecting the rental car to any tests or competitions without the consent of the company, or towing or pushing any other vehicle.
- (6) Using the rental car in violation of laws and regulations or public order and morals.
- (7) Drunk driving
- (8) Adding accident insurance to the car without the company's permission.
- (9) Bringing the rental car outside Japan.
- (10) Other acts in violation of the borrowing conditions of Article 8 Section 1.

Article 18 (Measures in the case of illegal parking)

1. If the borrower or driver parks in a manner that violates the Road Traffic Act while in use of the rental car, he or she shall immediately pay the necessary fine to the police of the area as well as bear the costs of moving, managing, and returning the illegally parked car. The driver or renter will return the rental car immediately. (Please hand in all documents received from the police as well as the receipt when returning your car.)
2. When it has received notification of the illegally parked rental car, the company shall contact the borrower or driver and instruct him or her to quickly move the rental car, contact the police and

deal with the violation, and the borrower or driver will abide by these instructions. In the case of the rental car being moved by the police, the company may choose to retrieve the car from the police. 3. When the rental car has been borrowed past the return date, the borrower or driver will pay a separate fine.

3. When the company has given the instructions of Section 2 of this article, will confirm traffic tickets etc., and if the borrower or driver has not properly dealt with the illegal action, will undertake the actions of the previous section. Also, the company will request a document (hereby referred to as “the acknowledgement”) of the borrower or driver acknowledging that he or she has reported to the police and will abide by the procedures of the law.
4. When deemed necessary, the Company may, in addition to necessary cooperation in taking responsibility for the illegal parking by the submission of personal information such as the admission certificate and lending license to police, may also submit documentation, including statement of explanation and admission, as well as the lending license to the Public Safety Commission according to the Road Traffic Law Article 51, and report facts as is necessary.
5. In the event that the violation has not been settled by the time you return the rental car; in the event that our company must defray the cost for the search of the vehicle instead of the driver or renter (Hereinafter referred to as “search expenses”); in the event that our company must defray the costs for the tow, storage, or seizure of the vehicle instead of the driver or renter (Hereinafter referred to as “vehicle management expenses”); in the event that our company must hire a lawyer to collect the search expenses and/or vehicle management expenses from the renter or driver, the renter or driver will be responsible for the following payments to be paid by a deadline designated by our company:
 - (1) An equivalent rate to the violation
 - (2) An additional separate illegal parking penalty set up by our company
 - (3) Search expenses and vehicle management expenses
 - (4) Fees for the attorney

In addition, we will notify the police and the Public Safety Commission if we can not respond to the parking violation processing or the payment of the above fee, and refuse future car rental lending.

6. In cases where the company received a standing violation payment according to Article 51 Section 4 Paragraph 4 of the Road Traffic Law and paid the fine, or bore the fee of the search for the driver, movement, storage, or handing over of the rental car, it shall be the responsibility of the borrower or driver to pay the appropriate fine as well as the costs borne by the company by a date determined by the company. Also, in the case that the borrower or driver paid the appropriate fine to the company, the borrower or driver shall pay an additional fine to the company, and if through litigation, the paid fees are cancelled and returned to the company, the company will return the payment to the borrower or driver.

Chapter 5 Returns

Article 19 (return responsibility)

1. The borrower or driver shall return the rental car and all equipment to the company by the end of the lending period at the specified place of return (When the place of return specified in Article 12 Section 1 has been modified, the modified place of return will be assumed).
2. If the borrower or driver is in violation of the standards of the above paragraph, excluding cases caused by natural disasters or other unpreventable causes, the borrower or driver shall pay a fee proportionate to the period after the determined time of return of the rental car or equipment. In the case that the company suffers damages according to the breaching of the standards of the above paragraph, the borrower will return the cost of all of these damages.
3. If the borrower or driver is unable to return the rental car or equipment due to natural disaster or some other unpreventable cause, the borrower or driver will not bear the cost of damages to the company. In this case, the borrower or driver will immediately contact the company and act according to the instructions of the company.

Article 20 (Confirmed at the time of return, etc.)

1. The borrower will return the rental car and equipment to the company fully refueled. In this case, other than wear based on regular use, the borrower shall return the vehicle in the same state in

which it was lent. The borrower may also pay a gasoline fee in place of refueling, as determined in Article 22 Section 2.

2. If the borrower or driver replenishes fuel other than our designated oil type and returns it, the borrower or driver will compensate for damages such as repair expenses due to replenishment of fuel other than the designated oil type. And the borrower or driver agrees to pay damages with a credit card.
3. The borrower or driver shall confirm that at the time of return, no items of the borrower, driver, or other riders of the vehicle remain, and the company shall take no responsibility for the storage of any items left in the vehicle.

Article 21 (Fees for extension of borrowing period)

1. The borrower or driver shall pay the following sums (heretofore referred to as “extension fees”) to the company at the time of the return of the rental car when the borrowing period is lengthened according to Article 12 Section 1 of these terms.
 - (1) The difference between the fund calculated from the borrowing period after extension and the borrowing period before extension according to the company’s extension fee, and the lending fee that has already been paid.
 - (2) When the borrower has subscribed to the immunity compensation system at the time of the binding of the lending contract, the difference between the immunity compensation fee for the extended period and the paid immunity compensation fee.
2. In the case that the borrower or driver will extend the borrowing period or change the place of return for unavoidable reasons, he or she must obtain the permission of the company within the original return period. In the case that the borrower surpasses the return period without permission, he or she will pay an additional fine (¥ 100,000) in addition to the fees listed in the above section.

Article 22 (Settlement)

1. In the case that there are unsettled extension fees or change of place of return fees (heretofore referred to as “unsettled fees”) at the time of the return of the rental car, the borrower or driver shall pay the appropriate unsettled fees to the company immediately.
2. When the rental car is returned without being refueled of gasoline etc., the borrower or driver shall immediately pay a fee (heretofore referred to as the “fuel settlement fee”) determined from the company’s calculation according to the distance driven while in use.

Article 23 (Measures in the case of non-return)

1. In the situation that the borrower or driver has, regardless of the end of the borrowing period and without returning the rental car and equipment to the determined place while also not responding to the company’s demands of return, the rental car and equipment will be determined as unreturned and the company will take civil legal actions.
2. In situations applicable to the above paragraph, the company will take necessary measures such as contacting the borrower’s or driver’s family, relatives, coworkers and undertaking vehicle locating systems.
3. In situations applicable to Section 1, the driver or borrower will pay a fee according to the period until which the rental car and equipment was collected, and a bear responsible for compensating for damages applied to the company (the fees for searching for and collecting the rental car and borrower or driver) according to Article 29.
4. In the situation that 5 days have passed since the return date and neither has the rental car been returned nor has any contact been made with the borrower or driver, the rental car will be deemed stolen by the borrower or driver. In this case, the case will be submitted to the appropriate police department.

Chapter 6 Measures taken in the case of malfunctions, accidents, or theft

Article 24 (measures in case of malfunctions)

1. In the case that the borrower or driver has discovered an abnormality or malfunction of the rental car, he or she shall cease driving and immediately contact the company and follow all of the company’s directions. In addition, we will not offer an alternate rental car to the borrower.

2. In the case that the abnormality or malfunction noticed by the borrower or driver in the above paragraph is a result of the intention or misuse of the borrower or driver, he or she shall be responsible for compensating all damages (funds for collecting and repairing the rental car) to the company according to Article 29.
3. If in the case that the malfunction is the result of a defect that was present in the car prior to the borrowing, the company shall offer a replacement rental car to the borrower.
4. This will abide by the provisions of Article 5.
5. When the borrower does not accept the replacement car, or when the company is incapable of offering a replacement car, the lending contract shall be terminated, and the company shall return only the difference between the received lending fee and immunity compensation fee, and the lending fee and immunity compensation fee (calculated in units of 6 hours) from the time of the lending to the end of the lending contract. The company will not be responsible for any other damages such as damage due to medical expenses, changes in itinerary, flight delay, change, etc, expansion damage due to schedule change.

Article 25 (Measures in the case of an accident)

1. In the case of the rental being in an accident while in use, the borrower or driver shall immediately stop driving and regardless of the magnitude of the accident take the necessary measures according to laws and regulations, and take the following measures. And the lending contract will be terminated, and the borrower or driver will according to Chapter 5 of these terms immediately return the rental car and equipment to the company. And the company shall not return the lending fee or immunity compensation fee to the borrower.
 - (1) Immediately report the status of the accident to the company and to follow the Company's instructions
 - (2) When according to the last point repairs are carried out, excepting cases recognized by the company, perform repairs at the factory specified by the company.
 - (3) Cooperate with the company and insurance companies contracted by the company in relation to the accident, and without delay produce all documents requested by the company.
 - (4) Obtain permission of the company when making settlements and agreements with the other party involved in the accident.
2. The borrower or driver shall, in addition to the above measures, handle and understand the accident according to one's own responsibilities.
3. The company shall offer advice to the borrower or driver as to how to deal with the accident, and cooperate in its understanding.
4. After the occurrence of the accident, for damages caused by continuing to use the rental car without reporting to the company, it shall be compensated for under the responsibility of the borrower or driver, and the company shall not be liable for any damages regardless.

Article 26 (measures in the case of theft)

When the rental car has been stolen during use or received any other damages, the borrower or driver shall take the following measures.

- (1) Immediately report to the nearest police
- (2) Immediately report the damage situation to the company, and follow our instructions
- (3) Cooperate with the company and with insurance companies contracted by the company, and produce any documents requested by the company without delay.

Article 27 (Termination of contract based on unusability)

1. If the rental car becomes unusable due to accident, theft, or other circumstances (heretofore referred to as "accidents") (including cases where the car fails to meet the regulations of the Road Transport Vehicle Law), the lending contract will be terminated, and the borrower or driver will according to Chapter 5 of these terms immediately return the rental car and equipment to the company.
2. If, in the situation of the preceding section, there are unsettled fees or unsettled fuel fees, according to the provisions of Chapter 5 the borrower consents to pay the Company immediately upon payment by credit card and according to Article 29 hold responsibility for compensating all

damages (including the cost of picking up and repairing the rental car) to the company, and the company shall not return received lending fees or immunity compensation fees.

3. In the case that an accident etc. occurs for which neither the borrower, driver, nor company can be held responsible, the company will return the difference between the received lending fee and immunity compensation fee, and the lending fee and immunity compensation fee (calculated in units of 6 hours) from the time of the lending to the end of the lending contract. The company will not be responsible for any other damages such as damage due to medical expenses, changes in itinerary, flight delay, change, etc, expansion damage due to schedule change.

Chapter 7 Compensation and indemnity

Article 28 (Compensation and indemnity)

1. In the situation that the borrower or driver has caused damages to a third party or the company, the borrower or driver shall compensate all damages and they consent to pay the company immediately upon payment by credit card.
2. In the case of damages to the company mentioned in the above paragraph, damages caused by the unusability of the car due to accidents, theft, or circumstances the responsibility of the borrower or driver, the borrower or driver content to pay a damage compensation fee by the payment with the credit card to the company as a separately determined non-operational charge.
3. In the case of an accident in violation of Article 17 No. 7 (the prohibition of drunk driving), regardless of the reason for the accident, the borrower or driver content to pay a violation fee of 300,000 yen. Also, in the event of damages to the company as a result of the violation, the borrower or driver shall bear responsibility for compensating all damages to the company.

Article 29 (Insurance)

1. In the event that an accident has occurred while a rental car is in use, an insurance fee with the limits listed below (heretofore referred to as “compensation limits”) will be paid according to the insurance contracts bound by the company. Furthermore, in the situation that compensation for the accident to the rental car is possible according to the borrower or driver’s personal insurance contract, the company’s damage insurance contract will be preferred.

[Compensation limits]

- 1) Interpersonal insurance: Per person unlimited
- 2) Objective insurance: Per accident unlimited (deductibles: ¥ 100,000) 3) Personal injury: per person 30 million yen (limited to the contract vehicle boarding)
2. In the cases applicable to the insurance contract’s escape clause, the insurance funds mentioned in Section 1 will not be paid.
3. Damages not covered by insurance or exceeding the compensation limits shall be borne by the driver.
4. In the situation that the company has paid fees that should be borne by the borrower or driver, the borrower or driver shall immediately reimburse this amount to the company.
5. The deductible fees of Sections 1 and 2 shall be borne by the borrower or driver. However in the case that the borrower is enrolled in the deductible compensation system including a relief pack at the time of the lending contract and has paid the deductible compensation fee and is not an accident unreported to the police or company, not covered by insurance, or an accident after lending applicable from Article 9 Section 1 No. 1 to Section 4 or any of Article 17, nor an accident that occurred after the borrowing period was extended without permission, the company will bear the applicable deductible fees. Even in this case, the Company shall bear the disclaimer only for the first accident during the loan period, and the borrower or driver shall bear the full amount of the damages for the second and subsequent accidents.
6. Trouble during driving outside of public roads (such as race tracks), on poor roads, racing, or reckless driving may not be covered by insurance, so in this case the borrower or driver will bear all funds.

Chapter 8 Release

Article 30 (Release of lending contract)

1. When the borrower or driver has violated any terms of this contract, or taken action applying to Article 9 Sections 1 or 2, the lending contract will be terminated without any notification, and in the situation that the company demands the return of the rental car, the borrower or driver must according to the provisions of Chapter 5 immediately return the rental car and equipment to the company and, if there are unsettled fees or unsettled fuel fees, immediately pay them.
2. In the case of the preceding section, the company shall not return the lending fee or immunity compensation fee to the borrower.

Article 31 (Consent cancellation)

1. Even during use, the borrower who has obtained the permission of the company and paid the cancellation fee shall be able to cancel the lending contract. In this situation, the company shall pay the difference between the received lending fee and immunity compensation fee and the lending fee and immunity compensation fee for the period from the lending to the return to the borrower.
2. When cancelling as written above, the borrower shall pay the company's cancellation fee.
3. If there are unsettled fees or fuel fees, the borrower or driver shall according to the provisions of Article 23 immediately pay them to the company in addition to the cancellation fee.

Chapter 9 Miscellaneous Provisions

Article 32 (Offset)

When the company has monetary liabilities to the borrower based on these terms, the borrower or driver may always neutralize liabilities with the company.

Article 33 (Consumption Tax)

The borrower or driver shall pay all consumption tax (including local consumption tax) based on dealings according to these terms to the company.

Article 34 (Delay damage fines)

When failing to deliver any financial liabilities based on these terms, the borrower, driver, or company shall pay a delay damage fee at a rate of 14.6%.

Article 35 (Bylaws)

1. The company shall be able to separately determine bylaws, and the applicable bylaws shall have the same authority as these terms.
2. When the company has established separate bylaws, the company will post them at its store and distribute them its pamphlets and fee charts. Changes to the bylaws also will be thus distributed.

Article 36 (Jurisdiction)

If there is a dispute about rights and obligations according to these terms, Tokyo District Court shall be the legal mediator.

Article 37 (Supplementary Provisions)

These terms will come into force upon receipt of permission.

Attachment

[Reservation cancellation fee (cancellation fee)]

- 7 days prior to the reservation date within business hours Free
 - Within 6 to 3 days of reservation date within business hours ... 30% of lending fee
 - Within two days to the day before the reservation date within business hours...50% of the lending fee
 - Day of the reservation...100% of the lending fee ※
- Cancellation after 6 P.M. will be counted as the next day
You can not cancel a reservation with Non-cancelable rate plan.

[illegal parking penalty fee] 25,000yen

You have to pay the fee by credit card payment

[Non-operation charge]

1) Car Rental

- The rental car has been driven and not returned to the return location...100,000 yen
- The rental car has been driven and returned to the return location...50,000 yen

You have to pay the fee by credit card payment

2) Fixtures

- In the case of non-use, 75% of the purchase price of the replacement
- If requiring repair, repair dates × relevant goods per day of rental fee × 50%

You have to pay the fee by credit card payment

[Immunity compensation system]

1) Induction fee: 1000 yen for everyday until 12:00 A.M. (regardless of the length of time used) (tax not included)

- In the unlikely event of an accident upon subscription, the immunity fee and vehicle immunity fee to be bore by the customer will be exempted.

- Drivers and sub-drivers under the age of 21, with less than a year passed from license acquisition, or with a history of accidents and thus deemed inappropriate by the company cannot be enrolled in the immunity compensation system.

2) Operational errors, intentional damage to the vehicle, or flat or burst tires are not included in the immunity compensation system.

3) Self-damage (including cases of hit-and-run where the other party cannot be identified) are not included in the immunity compensation system.

4) The non-operational charge will not be compensated.

[Termination fees]

(Basic fee of the borrowing period determined by the lending contract) - (Basic fee corresponding to the period from lending to return due to cancellation) × 50%

[Handling of personal information]

1. The company acquires and utilizes the personal information of the borrower or driver with the following aims.

2. In the case that the aim of the acquisition of the borrower or driver's personal information is not one of the following, this will be made clear.

(2) As a business with the permission to undertake rental car business, To create the lending card at the time of the binding of the lending contract and to meet requirements of business conditions.

(3) To offer service to the borrower or driver in regard to the rental car

(4) To verify the identity of the borrower or driver

(5) To send service, event and campaign announcements concerning rental or used cars, or other business offered by the company, to the borrower or driver through email.

(6) To send a survey to the borrower or driver to inspect the service of the company's business and the level of customer satisfaction.

(7) To aggregate and perform data analysis on the information in a manner where the individual remains unidentified.